



QUALITY POLICY STATEMENT

" Constructing Excellence "

The Directors and Senior Management of Mildren Construction Ltd are committed to operate every aspect of the business to those standards that offer the highest possible quality of service to all clients. This is supported by a progressive management style that encourages the Quality culture throughout the Company.

Mildren Construction recognises and appreciates the importance of promoting continual improvement in all aspects of quality management. The company places particular emphasis on ensuring that the commitment to quality and customer satisfaction is acknowledged and maintained by staff and company representatives.

In order to achieve our committed aims and objectives, Mildren Construction implements its business processes in accordance with the principles of BS EN ISO 9001:2015.

The mainstays for the company's quality policy and procedures are:

- Purchasing only from approved suppliers.
- Employing qualified and experienced staff.
- Employing competent and approved sub-contractors and operatives.
- Reviewing sub-contractors and suppliers performance.
- Monitoring and recording workmanship with thorough test and inspection.
- Monitoring customer satisfaction and set objectives for continuous improvement.
- Maintaining a flat management structure with good communication within the company, with our clients and with others stakeholders.

A handwritten signature in black ink, appearing to read "S. French", written in a cursive style.

Mr S. French
Managing Director

Dated: May 2018